



Terms and Conditions

Reservation Policy

1. MGM reserves the right to restrict the reservation to a maximum number per person, per credit card and/or per household and to cancel the reservation in excess of the set number. For enquiry about the maximum number purchase, please visit MGM Official Website, call customer care hotline or enquire at all MGM Concierges.
2. Prices and discounts may change during the sales period, as determined by MGM.
3. Payment for reservations must be settled within 24 hours, otherwise it will be considered null and void.
4. For reservations with discount, please visit the field, MGM Concierge or any designated outlets at MGM in person and present the valid receipt in the promotion period in order to complete the reservation.
5. For any cancellation or postponement announced before the activity starts, MGM shall only be responsible for refunding the paid amount or exchange tickets at the same price. Refunds will be handled as per the original purchasing method within 30 days for guests with a valid confirmation letter only. MGM shall have no further liability to customers beyond the face value of the activity purchased.
6. MGM will not be responsible for any refund or exchange if the activity cancellation occurs after 10 minutes upon the commencement of the relevant session.

Entry Policy

1. Every session will begin and end promptly, so guests are advised to arrive on time. Late arrivals do not give right to any additional time.
2. Courteous behavior is expected. Appearing intoxicated, using foul/abusive language, or displaying overt rowdiness will not be tolerated; transgressors will be ejected from the activity without refund or compensation. If you notice any concerning behavior, please notify us immediately.
3. Photography and audio/video recordings are encouraged, but tripods and selfie sticks will not be permitted.
4. Do not damage or deface any facilities.
5. All workshop materials are non-edible, they are only for art creation purposes.
6. Do not run during the activity.
7. Baby strollers are not allowed in the field; if you have a stroller, please consult an usher or MGM employee for more information.
8. Guests are solely responsible for their own belongings. MGM will not assume liability for any damage to or loss of guest property.
9. MGM reserves the right to alter the activity and amend the opening hours at any time.
10. MGM reserves the right to remove any artwork from the venue at any time.
11. MGM reserves the right to refuse admission or to eject guests from the venue if the activity's rules are not adhered to.



12. The guests shall indemnify MGM against all actions, claims, and demands by any person who suffers or sustains any injury, loss, damage, or death arising from or as a result of negligent use of the facilities.
13. MGM may photograph, film, videotape, record, or otherwise reproduce the image and/or voice of any person who enters the activity venue. The result may be used for any purpose without payment to any person.
14. MGM reserves the right to make final decisions in the case of any disputes

Activity Policy

1. MGM reserves the right to change the advertised activity date and schedule of activity without notice.
2. MGM will not be liable for any delay or cancellation due to any force majeure such as power failure, fire, explosion, flood, typhoon Signal No. 8 and above, storm or similar disasters, strikes, industrial disputes, abnormally inclement weather, war, insurrection, riot, civil disturbance, acts or threats of terrorism, act of God, communicable disease outbreaks, industrial action, acts or regulations of national or local governments, governmental order or decrees, or any other cause beyond its reasonable control.

Prohibited Items Policy

1. Coolers, Glass Bottles, Cans, Alcoholic Beverages, Tripods, Selfie sticks, Pets (only service animals are permitted), Aerosol Cans, Firearms, Knives (incl. pocket knives), Box Cutters or Weapons of any kind, Chains, Hanging Banners, Signs, Sticks, Poles, Laser Pointers, Noise Makers, Whistles, Air Horns, Bull Horns, Fireworks, Clothing containing vulgar language, Drugs, Narcotics, Illegal Substances, Pepper Spray, Mace and any item deemed by MGM to be dangerous or inappropriate are prohibited and therefore not permitted in the venue.
2. Prohibited items that are discovered during security inspections must be removed from the activity or discarded. Unlawful items that are discovered during security inspections are subject to being seized and the person in possession of those items will be handed over to the police.
3. As per the law of Macau, all indoor areas, including the venue, are smoke free facilities. Smoking is only permitted in designated areas outside the property, or the designated smoking rooms inside the casino. Smoking will result in ejection from the venue without refund or any compensation.

Disclaimer

1. MGM reserves the right to change the terms and conditions stated in this document from time to time.
2. The English version of this document shall prevail wherever there is a discrepancy between the English and the Chinese versions.