

“Macao: Back to Common Roots Narrative Film”
Education and Group Session
Terms and Conditions

Reservation Procedure

1. For reservation, please contact **MGM ticketing hotlines at (853) 88023833**. Activity comes with limited quota, serve on a first-come, first-serve basis.
2. Please provide the name of the organization, name and contact number of people who pick up the tickets. Please select the show date and schedule, and the quantity of tickets, as well as the location of the ticket collection (MGM COTAI).
3. The ticket can be picked up at MGM COTAI ticketing office during its business hours (10:00 – 19:00).
4. Teacher ID/staff ID/business card of the pick-up person must be presented (it must be the same information as the reservation) for verification when collecting the tickets.

Show Policy

1. Please arrive 15 minutes in advance and present the “MGM Theater” venue code before entering MGM Theater.
2. No food and drinks are allowed in MGM Theater and please wear a mask throughout the show.
3. Ticket exchange or refund will not be accepted.
4. No additional fees for ticket collection.
5. Need to reserve no less than 20 tickets.
6. If the reserved tickets are insufficient or for special enquiries, the group can leave contact information and will be contacted for further notice.
7. Do not damage or deface any facilities.
8. Do not run during the activity.
9. Guests are solely responsible for their own belongings. MGM will not assume liability for any damage to or loss of guest property.
10. MGM reserves the right to amend the show date and schedule at any time.
11. The guests shall indemnify MGM against all actions, claims, and demands by any person who suffers or sustains any injury, loss, damage, or death arising from or as a result of negligent use of the facilities.
12. MGM may photograph, film, videotape, record, or otherwise reproduce the image and/or voice of any person who enters the activity venue. The result may be used for any purpose without payment to any person.
13. MGM reserves the right to make final decisions in the case of any disputes.

Screening Arrangement Policy

1. MGM reserves the right to change the advertised activity date and schedule. If the number of participants is insufficient, MGM reserves the right to cancel the show and make further notice.
2. MGM will not be liable for any delay or cancellation due to any force majeure such as power failure, fire, explosion, flood, typhoon Signal No. 8 and above, storm or similar disasters, strikes, industrial disputes, abnormally inclement weather, war, insurrection, riot, civil disturbance, acts or threats of terrorism, act of God, communicable disease outbreaks, industrial action, acts or regulations of national or local governments, governmental order or decrees, or any other cause beyond its reasonable control.

Prohibited Items Policy

1. Coolers, Glass Bottles, Cans, Alcoholic Beverages, Tripods, Selfie sticks, Pets (only service animals are permitted), Aerosol Cans, Firearms, Knives(incl. pocket knives), Box Cutters or Weapons of any kind, Chains, Hanging Banners, Signs, Sticks, Poles, Laser Pointers, Noise Makers, Whistles, Air Horns, Bull Horns, Fireworks, Clothing containing vulgar language, Drugs, Narcotics, Illegal Substances, Pepper Spray, Mace and any item deemed by MGM to be dangerous or inappropriate are prohibited and therefore not permitted in the venue.
2. Prohibited items that are discovered during security inspections must be removed from the activity or discarded. Unlawful items that are discovered during security inspections are subject to being seized and the person in possession of those items will be handed over to the police.
3. As per the law of Macau, all indoor areas, including the venue, are smoke free facilities. Smoking is only permitted in designated areas outside the property, or the designated smoking rooms inside the casino. Smoking will result in ejection from the venue without refund or any compensation.

Disclaimer

1. MGM reserves the right to change the terms and conditions stated in this document from time to time.
2. The Chinese version of this document shall prevail wherever there is a discrepancy between the English and the Chinese versions.